



## **Security Capabilities and Policy for Transmission of Payment Card Details**

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### **1. Overview**

Our website is committed to protecting the security of our customers' payment card details. We have implemented robust security measures to ensure the safe transmission of cardholder data during online transactions, in compliance with industry standards. We are also proud to be ISO 27001:27002 certified, reflecting our commitment to maintaining the highest standards of information security.

### **2. Encryption and Secure Transmission**

- All transmissions of payment card details between our website and the Mastercard gateway are encrypted using Transport Layer Security (TLS) with a minimum of 256-bit encryption.
- Our website is secured with an SSL certificate, ensuring that all data exchanged between the user's browser and our server is encrypted and protected against interception.
- We utilize strong cryptographic protocols to secure communication with the Mastercard gateway, ensuring that all sensitive payment card information is securely transmitted.

### **3. Firewalls and Web Application Firewall (WAF)**

- Our website is protected by a firewall that filters incoming and outgoing traffic, preventing unauthorized access and potential threats.
- We have deployed a Web Application Firewall (WAF) that actively monitors and filters malicious web traffic, safeguarding our website from common vulnerabilities and attacks.

### **4. No Storage of Payment Card Details**

- We do not store any payment card details on our servers or databases. All payment information is securely transmitted to the Mastercard gateway for processing and is not retained by our system.
- Any temporary storage of payment card details during the transaction process is handled in a secure, encrypted manner, ensuring that the data is purged immediately after the transaction is complete.

### **5. ISO 27001:27002 Certification**

- As an ISO 27001:27002 certified organization, we adhere to a rigorous information security management system (ISMS) that covers all aspects of data security, including the secure handling and transmission of payment card details.
- Our certification demonstrates our commitment to maintaining and continuously improving our information security practices, ensuring that all data, including payment card information, is protected against threats and vulnerabilities.

## **6. Compliance and Monitoring**

- We regularly monitor and audit our security measures to ensure ongoing protection of payment card details and to adapt to emerging threats and vulnerabilities.

## **7. User Responsibilities**

- Users are encouraged to ensure their devices are secure, use strong passwords, and maintain up-to-date antivirus software to protect their personal information when accessing our website.

## **8. Contact Information**

- For any inquiries or concerns regarding the security of payment card details on our website, please contact our support team at [helpdesk@mns.mu](mailto:helpdesk@mns.mu).