



Digital Transformation Unleashed

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Helpdesk

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PRICING FOR TRADENET ELECTRONIC PAYMENT SYSTEM

1. RECURRENT CHARGES

Subscription for account mailbox	Rs 130/month
Pricing per declaration	Rs 25
EDI Transmission charges	Rs 4.00/KB
Every 256Kbps for SHDSL (optional)	Rs 4,000/month

2. USER IDs

Up to **three** Login IDs will be provided free of charge. A fee of Rs **400** will be charged per additional Login ID.

3. MAILBOX SUBSCRIPTION

Mailboxes can only be de-registered. A fee of Rs **5,000**, and any outstanding charges will be applicable if subscription is requested after de-registration.

4. ON-SITE SUPPORT & TRANSPORT RATES

All support and transport rates are subject to change without notice.

5. TRAINING

Training will be Rs **1,500** per person.

6. TERMS OF PAYMENT

- Invoices for services used during a month are issued once the month is over.
- The deadline for payment is **30** days from the invoice date.
- Any invoices unpaid within **30** days of the invoice date will automatically carry a surcharge of **10%**.
- There will be no reminder issued for non-payment of invoices.
- Where the amount due together with the surcharge is not paid within **60** days of the invoice date, the service will, at any time, be disconnected without notice.
- On being disconnected, our services will be inaccessible, which can in turn lead to the non-fulfilling of legal obligations, i.e. electronic filing and payment of duties, taxes and contributions, etc.
- Reconnection will be only after full payment of all outstanding amounts, including surcharge and reconnection fee. The current applicable reconnection fee is Rs **725** (VAT inclusive).
- All prices are exclusive of VAT, unless otherwise specified.
- All our charges are non-refundable.