

Mauritius Network Services Ltd | Silicon Avenue, Cybercity, Ebene, 72201, Republic of Mauritius T: (230) 401 6800 | F: (230) 401 6801 | Email: mnsmail@mns.mu | www.mns.mu VAT REG No: VAT20130192 | BRN: C07012581

Customer Service

T: (230) 401 6805 | F: (230) 401 6802 | Email: customer.service@mns.mu

Helpdesk

MNS Hotline: 86205 | For International Callers: +230 460 7205 | Email: helpdesk@mns.mu

PRICING FOR TRADENET PHASE III (FREIGHT STATION & FREEPORT)

1. REGISTRATION CHARGES

Registration for first account (1 mailbox)	Rs 4,500
Registration for additional account (1 mailbox)	Rs 4,500

2. SOFTWARE COSTS

Freight Station module	Rs 20,000
Freeport module	Rs 20,000

3. ANNUAL CHARGES

10% of module cost to cover enhancements required by MRA Customs. It does not cover support and transport charges.

Software	Annual charges
Freight Station module	Rs 2,000
Freeport module	Rs 2,000

4. RECURRENT CHARGES

Subscription for account mailbox	Rs 130/month
Every 256Kbps for SHDSL (optional)	Rs 4,000/month

5. USER IDs

Up to three Login IDs will be provided free of charge, and a fee of Rs 400 will be charged per additional Login ID.

6. MAILBOX SUBSCRIPTION

Mailboxes can only be de-registered. Registration and any outstanding charges will be applicable if registration is requested after de-registration.



Digital Transformation Unleashed

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7. ON-SITE SUPPORT & TRANSPORT RATES

All support and transport rates are subject to change without notice.

8. TRAINING

Training will be Rs 2,500 per person.

9. TERMS OF PAYMENT

- Invoices for services used during a month are issued once the month is over.
- The deadline for payment is **30** days from the invoice date.
- Any invoices unpaid within 30 days of the invoice date will automatically carry a surcharge of 10%.
- There will be no reminder issued for non-payment of invoices.
- Where the amount due together with the surcharge is not paid within 60 days of the invoice date, the service will, at any time, be disconnected without notice.
- On being disconnected, our services will be inaccessible, which can in turn lead to the non-fulfilling of legal obligations, i.e.
 electronic filing and payment of duties, taxes and contributions, etc.
- Reconnection will be only after full payment of all outstanding amounts, including surcharge and reconnection fee. The current applicable reconnection fee is Rs **725** (VAT inclusive).
- All prices are exclusive of VAT, unless otherwise specified.
- All our charges are non-refundable.