Digital Transformation Unleashed

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Customer Service
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## PRICING FOR TRADENET PHASE VI (CERTIFICATES OF ORIGIN)

## 1. REGISTRATION CHARGES

| Registration for first account (1 mailbox) | Rs $\mathbf{3 , 5 0 0}$ |
| :--- | :---: |
| Registration for additional account (1 mailbox) | Rs $\mathbf{3 , 5 0 0}$ |
|  |  |
| 2. RECURRENT CHARGES |  |


| Subscription for account mailbox | Rs 100/month |
| :--- | :---: |
| Receipt/Delivery Notification | Rs 1.5/notification |
| Pricing per application | Rs $\mathbf{3 0}$ |
| EDI Transmission charges | Rs 4.00/KB |
| Inbox Storage (after 3 days) | Rs 2/KB/day |
| Attachment | Rs 3.5/MB/attachment |
| Every 256Kbps for SHDSL (optional) | Rs 3,000/month |

## 3. USER IDs

Up to three Login IDs will be provided free of charge. A fee of Rs $\mathbf{3 0 0}$ will be charged per additional Login ID.

## 4. MAILBOX SUBSCRIPTION

Mailboxes can only be de-registered. Registration and any outstanding charges will be applicable if registration is requested after deregistration.

## 5. ON-SITE SUPPORT \& TRANSPORT RATES

All support and transport rates are subject to change without notice.

## 6. TRAINING

Training will be Rs 2,500 per person.

## 7. TERMS OF PAYMENT

- Invoices for services used during a month are issued once the month is over.
- The deadline for payment is $\mathbf{3 0}$ days from the invoice date.

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- Any invoices unpaid within $\mathbf{3 0}$ days of the invoice date will automatically carry a surcharge of $\mathbf{1 0 \%}$.
- There will be no reminder issued for non-payment of invoices.
- Where the amount due together with the surcharge is not paid within $\mathbf{6 0}$ days of the invoice date, the service will, at any time, be disconnected without notice.
- On being disconnected, our services will be inaccessible, which can in turn lead to the non-fulfilling of legal obligations, i.e. electronic filing and payment of duties, taxes and contributions, etc....
- Reconnection will be only after full payment of all outstanding amounts, including surcharge and reconnection fee. The current applicable reconnection fee is Rs 575 (VAT inclusive).
- All prices are exclusive of VAT, unless otherwise specified.

