

VAT REG No: VAT20130192 | BRN: C07012581

#### **Customer Service**

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#### Helpdesk

MNS Hotline: 86205 | For International Callers: +230 460 7205 | Email: helpdesk@mns.mu

Mauritius Network Services Ltd | Silicon Avenue, Cybercity, Ebene, 72201, Republic of Mauritius

#### PRICING FOR TRADENET ELECTRONIC PAYMENT SYSTEM

### 1. RECURRENT CHARGES

Subscription for account mailbox	Rs 100/month
Pricing per declaration	Rs 25
EDI Transmission charges	Rs 4.00/KB
Every 256Kbps for SHDSL (optional)	Rs 3,000/month

### 2. USER IDs

Up to three Login IDs will be provided free of charge. A fee of Rs 300 will be charged per additional Login ID.

# 3. MAILBOX SUBSCRIPTION

Mailboxes can only be de-registered. A fee of Rs 5,000, and any outstanding charges will be applicable if subscription is requested after de-registration.

## 4. ON-SITE SUPPORT & TRANSPORT RATES

All support and transport rates are subject to change without notice.

#### 5. TRAINING

Training will be Rs 1,500 per person.

# 6. TERMS OF PAYMENT

- Invoices for services used during a month are issued once the month is over.
- The deadline for payment is **30** days from the invoice date.
- Any invoices unpaid within 30 days of the invoice date will automatically carry a surcharge of 10%.
- There will be no reminder issued for non-payment of invoices.
- Where the amount due together with the surcharge is not paid within 60 days of the invoice date, the service will, at any time, be disconnected without notice.
- On being disconnected, our services will be inaccessible, which can in turn lead to the non-fulfilling of legal obligations, i.e. electronic filing and payment of duties, taxes and contributions, etc....
- Reconnection will be only after full payment of all outstanding amounts, including surcharge and reconnection fee. The current applicable reconnection fee is Rs 575 (VAT inclusive).
- All prices are exclusive of VAT, unless otherwise specified.